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Preface Legal notice

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Contents

Chapter 1	Product Overview	1
Chapter 2	What's new in SDL TMS 11.0.1 SDL Language Cloud Integration Deploying the Machine Translation provider Configuring your Engine Supply Chain tightening File Type Update New Support for translating PDF files Enforcing QA Check execution Usability improvements	3 3 4 4 4 4
Chapter 3	Customer Satisfaction Defects fixed in this release	7 7
Chapter 4	SDL Community for TMS users	11
Chapter 5	Platform Support Browser support Operating System support notification Database versions	13 13
Chapter 6	Prerequisites	15
Chapter 7	Installation and upgrade process	17
Chapter 8	Planned support Contacting technical support Further information	19

Product Overview

SDL Translation Management System (TMS) manages the process of translating original language content into one or more target languages and the delivery of the translated content. It comprises an application suite designed to streamline the entire translation process, including translation, vendor selection, work distribution, project administration, quality assurance, production, publishing, final delivery and archiving.

SDL TMS 11.0.1 builds on the foundation of the usability and integration extensions delivered in the prior release, and meets SDL's strategic goals of delivering incremental business value through frequent software deliveries, and innovation for the extended localization supply chain.

For more information about SDL TMS, see http://www.sdl.com/cxc/language/translation-management/tms/.

What's new in SDL TMS 11.0.1

The key focus for this version update is cementing and extending the centralizing role of SDL TMS across the broader supply chain. To this end, we have included an out-of-the-box integration with the SDL Language Cloud, updated and extended File Type support, and delivered additional control options for Project Managers.

SDL Language Cloud Integration

The SDL Language Cloud is the platform for delivering the next generation of SDL's full range of language technology and as such SDL TMS not only benefits from the shared development of the underlying components, but also exposes a number of integration points.

We are delighted to announce with this release of SDL TMS the availability of the first such integration, namely from TMS to the Language Cloud Machine Translation capability. This offers fast and secure engines that continue to lead the industry with quality and innovation.

For more information about the SDL Language Cloud platform, please start here: http://www.sdl.com/languagecloud/machine-translation/.

Deploying the Machine Translation provider

In order to take advantage of automated translation within your workflow, you should follow the specific instructions given in the SDL KnowledgeBase article #8439.

Configuring your Engine

The earlier article makes reference to a Configuration file, which contains a number of standard settings for Machine Translation support in TMS, but also specific to the SDL Language Cloud. There are two values that are required: the URL to send requests to, and a customer-specific API Key. For further details and to obtain the correct values for your TMS instance, please contact SDL Support.

In addition to shipping this new MT provider, we have also taken the opportunity to strengthen the Machine Translation Framework in TMS by refactoring the existing MT support and improving the TMS processing of machine translated content.

Supply Chain tightening

SDL has also just released an update to the market-leading translation productivity tool with the release of Studio 2015 SR2. For details on what is included in this important update, please refer to the SDL Trados Studio release article .

File Type Update

The file types in SDL TMS 11.0.1 have been updated to match those in SDL Trados Studio 2015 SR 2 to offer the latest improvements when processing all supported file types.

New Support for translating PDF files

In addition to aligning the file type versions with these two releases, we have updated the available file types in TMS now to include the PDF file type.

This works by first converting the PDF document into a DOCX file, and then applying the Microsoft DOCX filter (File Type ID: Word 2007 v 2.0.0.0). The original PDF file is attached to the job as reference material, so it is always available as a reference.

In addition to extracting text from regular PDF files, this File Type also supports the processing of scanned PDF documents. However, you should be aware that depending on the quality of the scan, the text that is extracted may not fully or correctly reflect the actual source text, and all source content from scanned documents should be reviewed before initiating human translation.

Enforcing QA Check execution

One of the important updates in Studio 2015 SR2 is the introduction of a project option **Users assigned on a project package must run verification before returning the package.** Essentially this injects the execution of the Studio QA Checks during Return Package creation, to guarantee that the configured verification options are run.

	Netails specify a project name and location, and optionally specify a project description, number, cu re date.	stomer
Na <u>m</u> e:	Enforce_QA_Check	
Description:		5
		-
Location:	C:\Users\rhopley\TMS\Enforce_QA_Check	Browse
	Allow source editing	-
	Users assigned on a project package must run verification before returning the package	r,

In order to enable this option for Studio packages created in TMS, you should create a new Project Template in Studio with this box checked, and export it for upload to TMS (Resources > Pre-processing > Studio Project Template) and associate it with a Configuration. All Studio packages created for tasks belonging to jobs created with this Configuration will now have this option enabled, allowing for consistent and guaranteed Quality Assurance across the supply chain.

Usability improvements

As part of our continuous commitment to improve the user experience for all TMS users, we are delivering with this release a number of usability improvements, including:

Job Due Date now visible in the GroupShare Inbox

Publish	To GS	GS Task Status 🔲 Retrieve From	GS 🖪 Retrieve Fron	m GS And Submit								
Group	Share Int	хос		-					D Searc	h		roos 1 Nett La
	Task	Filename	Language Pair	Due Date	Project	- Sta	tus	File Status	Progress	New	Word Count	Last Refresh
	- Job II	D 18: GroupShare FF1 job 1 task in	this job 1 visible on	this page ; o cashs sele	cted for this job							
	22	wsisgreat.txt	EN-US > IT	03/11/2016 09:20	20160304.092153114_CLUJTMSQA2K807_Armin's Organisation_GroupShare FF1 job	4	Retrieved	Translated	100%	3	16	03/04/2016 12:3
	- Job 10	D 24: Armin FF2 update TM 1 task	in this job 1 visible or	n this page 0 tasks se	ected for this job							
	28	FUZZY The quick brown fox.docx	EN-GB > FR	03/11/2016 11:47	20160304.121043909_CLUJTMSQA2K807_Armin's Organisation_Armin FF2 update TM	4	Published	In Translation	0%	23	381	03/04/2016 12:1
elected	.0									0		
Totals	2									26	395	

- The URL in the browser now reflects the actual page loaded, among other benefits, and **Open in New Tab** now loads a usable page
- Report styles & Error pages have been updated to match the updated application User Interface

Job Qu	ote							9		Translation Management	System
Organization: Job name:	Demo O Ti demo	rganization			Generated:		2/3/2016 10:36:30				
Language Par	Total Words	Repetitons	PerfectMatch	100%	99-80%	79-60%	59-40%	39-0%	% TM Leverage	TM Saving	Cost
RO > EN-GB	107	27	0	28	0	0	0	52	51.40	€-85.00	€302.00
Total	107	27	•	28	0	0	0	52	51.40	€-85.00	€302.00
Cost Variable					6	omment					fiet
Demo Cost Variable	0										€75.0
Total Task Cost Per EN-GB	Language R0 >										€302.0
Total		_	_	_	_	_		_	_	_	\$377.0

 Bilingual files downloaded from the Job screen are now guaranteed to be the latest version.

Customer Satisfaction

In this version of SDL TMS, a significant number of issues reported by our customers have been fixed, relating to both functional behavior and website security.

Defects fixed in this release

The following issues have been resolved in this release of SDL TMS:

Website

Issue	Description
TMS-8299	GroupShare Inbox - the task display is loading in a more efficient manner.
TMS-8323	Job screen no longer fails to open.
TMS-8547	
TMS-8653	Clicking on download file links no longer results in inappropriate HTTP 400 responses.
TMS-3481	Attributes (ex-Metadata) are now sorted alphabetically in the Job Summary.
TMS-4529	Attributes (ex-Metadata) are now sorted alphabetically in the configuration page and also in the job creation page.
TMS-8492	Attributes (ex-Metadata) are now sorted alphabetically in Job Description within the Inbox.
TMS-7009	System Downloads are now available to all users again.
TMS-8224	Translation Interface - highlighted terminology compound words are now properly displayed/separated with the adequate space from page 2 onwards.
TMS-4495	Download links in Google Chrome now work appropriately.
TMS-8796	The pie chart on the Job Summary page no longer prevents the page from being displayed.

Issue	Description
TMS-8414	Issues with the Job Quote report not running from the Job screen have been addressed.
TMS-5326	Firefox and Chrome now prompt a warning message before leaving the Translation Interface page.
TMS-4984	Submit or Reject buttons from the Translation Interface now work fine even when a Filter is set and no segment is shown on the page.
TMS-8414	Intermittent issue with the Job Quote from the Job screen not running is now fixed.

File-Processing

Issue	Description
TMS-8294	Offline 100% matches are no longer locked at upload.
TMS-7703	Tasks terminated before authorization are no longer marked as authorised
TMS-8230	in the database.
TMS-6960	Studio-style Analysis Statistics no longer scores incorrectly some segments as 0%.
TMS-7035	TM Lookup results are now aligned with Studio results in the Translation Interface when the Studio-style Analysis Statistic option is enabled in the Configuration.
TMS-4934	The Studio TM format (sdltm) not being created for certain languages has been fixed.
TMS-5287	Custom settings in the Option XML file are now respected for custom file types pre-processing tool in TMS.
TMS-6151	Project TM now contains all matches for tasks processed by the Custom Xml (Embedded Content) Pre-processing tool.
TMS-5699	The file path is now included in CTA delivery responses.

System

Issue	Description
TMS-5190	Network outsourcing emails are no longer sent to Job Creator, but to the Project Manager in the Configuration's Optional Elements and email on the System's Network Outsourcing node.
TMS-3513	Improved handling of multiple plugin instances on multiserver deployments after a timeout.
TMS-4946	TMS website is now running fine on a non-standard port.
TMS-8070	SDL TMS TM Maintenance tool can now be closed without issue after selecting SDLX - SQL Server option - a new version of this tool is available under Home > My downloads. New version ID : SDLTMSTMMaintenance.2011.0.9017.msi
TMS-7316	Possibility to use application to redirect users to off-domain content.
TMS-4004	Default Vendor allocation is preserved when Submitting from an Authorization step from the Inbox, instead of using the Authorization screen - also see KB article #9376 as this requires some setup from the TMS system administrator.

SDL Community for TMS users

We would like to make all our users aware of the recently launched SDL TMS online Community. The SDL TMS Community is a place you can ask questions, discuss and collaborate on the use of SDL TMS with your peers and SDL staff. If you are wondering what the common topics of your peers are, take a look at the forums that form a key element of this initiative. There you can subscribe or unsubscribe to notifications from any of these listed forums, pose questions, respond to other users' questions.

We have added some great events giving important insights and scheduled recurring 'expert hours' for interactive Q & A sessions with SDL product experts. We will continue to share and grow this community with new and relevant information and discussion topics.

To become a member, go to https://community.sdl.com , select the TMS Community and request membership. This is your community: please participate and enjoy!



For more information on getting started in the SDL Community, see the Getting started page.

Platform Support

Browser support

In this version of SDL TMS, the following browsers are officially supported:

- Microsoft Internet Explorer® 11
- Microsoft Edge new!
- Mozilla Firefox ESR 38
- Google Chrome (starting version 48.0) new!

More information about Mozilla Firefox versions is available here .

Note: While we no longer routinely test earlier versions of Internet Explorer, we expect these to continue to work with SDL TMS 11.0.1. However, the login page no longer checks for supported browser versions, so you may experience some display or functionality issues using them.

Operating System support notification

SDL TMS 11.0.1 supports Windows Server® 2008 R2 Standard and Windows Server® 2012 Standard edition or higher.

Windows Server 2003 is no longer supported since the SDL TMS 2011 SP6 release (April 2015).

You can reach SDL TMS Technical Support via the link https://oos.sdl.com/asp/products/ssl/account.

Database versions

SDL TMS 11.0.1 supports Microsoft SQL Server® 2008 R2 (SP3) and Microsoft SQL Server® 2012 Standard Edition.

Prerequisites

This release is available via an upgrade installer that will update your version of SDL TMS to the current release. For details, see the SDL TMS Upgrade Compatibility Matrix available in KB Article #9479.

Before running the SDL TMS 11.0.1 upgrade installer, you must first install Microsoft® .NET Framework 4.5.2 on the server. The main application software is dependent on Microsoft® .NET Framework 3.5 but the installer contains components which require a later version.

Installation and upgrade process

Customers interested in upgrading to SDL TMS 11.0.1 are encouraged to contact SDL Support to coordinate the assistance with pre-upgrade planning, custom component review and validation and upgrade execution and validation. If you have a Support and Maintenance contract with SDL, you can access SDL Support at the SDL Support Portal.

This upgrade will restart the web server (IIS) and all SDL TMS services, so a short window of server downtime will be required. If installing on a multi-server environment, the database operations will only be performed during the install on the first server.

Note: All users are advised to refresh their browser cache after the SDL TMS 11.0.1 updates.

The installation ISO image is available at ftp://sdlpatches: 5dlpatch35@ftp-emea.sdlproducts.com/SDL TMS/11.0.1/.

Planned support

Contacting technical support

For technical support, contact SDL TMS Technical Support, or the authorized SDL TMS reseller from whom you purchased the product.

You can reach SDL TMS Technical Support via the link https://oos.sdl.com/asp/products/ssl/account/Default.asp .

Further information

For more information, you can also access the SDL TMS 11.0.1 documentation available via the SDL Documentation Center .



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